

PATENT  
Attorney Docket No. 97-813RCE1

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Mary E. Anza  
Mary E. Anza  
Tel. (781) 466-4059  
Fax: (781) 466-4021

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:

Steven E. GARDELL et al.

Serial No.: 09/177,700

Filed: October 23, 1998

For: MULTI-LINE APPEARANCE  
TELEPHONY VIA A COMPUTER  
NETWORK

Group Art Unit: 2662

Examiner: H. Nguyen

Commissioner for Patents  
Washington, D.C. 20231

Sir:

**REQUEST FOR RECONSIDERATION**

In response to the non-final Office Action, dated August 31, 2001, please consider the following remarks: